



Clinical Care Coordination

The Clinical Care Coordination program provides recovery-focused support and care coordination for individuals with a diagnosed mental illness who require more specialised mental health care coordination for a short to medium time.

The program aims to build independence to support the client to manage their recovery in the community.

Client Eligibility Criteria

- > The client has a diagnosed mental illness
- > The client requires close clinical care and coordination
- > The client has no other mental health supports or services
- > The client's referral includes a mental health treatment plan, client goals, risk assessment, and relevant client history.

Exclusions

- > Clients in receipt of NDIS
- > Clients with existing mental health services and supports

Facts

- > Care coordination is provided by CCPC mental health clinicians & peer workers.
- > Care coordination is time limited.
- > The Care Coordinator will work closely with the referrer throughout the client's recovery journey.

Referral Process

Referrals are to be submitted via the portal e-prima portal.

Referrals must include a mental health treatment plan, client goals, risk assessment, and relevant client history.

For password resets, new accounts, or questions please email the Mental Health Intake Team at PRIMA@ccpc.com.au

Or call 4365 2294 and ask to speak with one of the Mental Health Intake Team members who will assist you with the referral.

Read more about our programs and the referral process [here](#)