



HOW WE MAKE A DIFFERENCE

	COMPASSION	ACCOUNTABILITY	RESPECT	EXCELLENCE
OUR VALUES	Understanding, kindness, empathy, respect, active listening, treating people as an individual, validating, meeting people where they're at, forgiveness.	Ownership, responsibility, honesty, teamwork, modelling behaviour, open to feedback, self-awareness.	Understanding & Appreciate, diversity, inclusion, culturally aware and listening. Dignity, unconditional positive regard.	Pride in workmanship, leadership, continuous learning, feedback and listening, self-reflection, currency of knowledge.
OUR BEHAVIOURS	<p>We view all those we support as individuals and approach all interactions with an attitude of understanding, empathy, kindness and collaboration.</p> <p>We acknowledge the experience of individuals and their choices to meet them where they're at.</p> <p>We listen actively and deeply, seeking to understand and connect.</p>	<p>We are willing to reflect, accept responsibility, listen and make change.</p> <p>Teamwork shows what we do is what we say.</p> <p>Have the courage to speak up and challenge others.</p>	<p>We Promote a trusting and inclusive environment with honesty and open communication.</p> <p>Exhibit an interest in and appreciate other's perspectives, knowledge, skills and abilities.</p> <p>Openly communicate in an honest and transparent way.</p>	<p>In our community we are leaders in ethical and professional care.</p> <p>Self awareness and reflection fosters passion and purpose within our teams.</p> <p>Continuous improvement of service knowledge and processes.</p>