

FREQUENTLY ASKED QUESTIONS

Who is Coast & Country Primary Care?

Coast & Country Primary Care (CCPC) is a not-for-profit organisation, with a local focus on the Central Coast and the Mid-North Coast. We have been delivering healthcare programs and community services that support the improvement of health and wellbeing for many years.

As a registered provider for the National Disability Insurance Scheme (NDIS) and a specialist in delivering Psychosocial Specific NDIS services, we are accredited against the NDIS Quality and Safeguards Standards. We provide a wide range of services and take an innovative approach to working with each participant to understand their goals and create tailored plans to help them live their dreams.

We have supported over 750 people with their NDIS plans and are recognised as a leading provider of NDIS services.

What is the National Disability Insurance Scheme (NDIS)?

The NDIS will provide all Australians under the age of 65 who have a permanent and significant disability with the reasonable and necessary supports they need to enjoy an ordinary life. This is achieved through individually funded packages that takes each person's specific needs into consideration. Services required by an individual are funded by the package provided by the NDIS. To deliver services to individuals an organisation or sole provider must be a 'Registered NDIS Provider'.

How does CCPC work with NDIS Participants?

We are committed to providing each NDIS participant with the utmost of service; taking an individualised, caring and empathetic approach. Our team are highly knowledgeable and deeply passionate about working with our participants to achieve their needs and goals.

As we are registered to provide of a range of services, our holistic approach ensures wrap around supports for the people we work with. All of our staff, whether they be Plan Managers, Home and Community Support Workers, or Coordinators of Support are committed to enabling participants to reach their goals and improve their quality of life. This includes engaging them with their right therapist for their individual needs.



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Why contract with CCPC?

If you register as a contractor with us, we will be able to refer NDIS participants to you that match your specialisation and key criteria that is important to you. Specialise in working with people with Eating Disorders? We will only refer people that meet that criteria. Only able to see patients on a Wednesday? We will refer people who can attend on that day.

Because we are the registered provider, you don't need to worry about the admin burden and audits that comes with being an NDIS provider. We manage all direct NDIS administrative requirements.

As we have been contracting therapists for several years, we have streamlined processes and clear requirements for everyone involved. Our aim is to work collaboratively with you to ensure the best outcomes for the individuals accessing therapeutic supports.

How will I receive NDIS referrals?

When we identify a suitable participant, we will send a referral form outlining their individual requirements and the number of hours that services can be provided over a set period of time, as per their NDIS plan.

It is important to understand that each referral will be quite individual in terms of the required level of service and you are able to accept or decline the referral.

How will I be paid for the services I provide?

A 'session log' template will be provided to you and is used to record the service provided. The session log, along with an invoice, is sent back to us for payments to be processed.

We process payments fortnightly and they will be made directly into your nominated bank account.



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WHAT DO I NEED TO BECOME A CONTRACTOR WITH CCPC?

Description	Minimum Requirements
Professional Indemnity Insurance	\$10 million for each and every claim
Workers Compensation	Current Annual Policy*
Accident and Sickness Insurance	Current Annual Policy**
Public Liability Insurance	\$20 million for each and every claim
Working with Children Check	Valid at execution of contract
Criminal Record Check	Valid at execution of contract***
Professional Registration	AHPRA or relevant peak body

As a contractor, you are also required to have a drivers licence, comply with our code of conduct, and complete a short NDIS Worker Orientation online module.

- * Required for companies only
- ** Not required for companies, preferable for sole traders and partners
- *** Must be under 12 months old for new contractors, under 3 years old for existing contractors



Do I have to register with the NDIS?

As a contractor with CCPC, you will be providing services under our NDIS registration, meaning you will not need to register separately.

Can I contract with CCPC if I am already a NDIS registered provider?

If you would like to work as a contractor with CCPC as well as provide services under your own registration, you have that option, however, we do include an additional clause in the contractor agreement (section 4.f.) that requires you do not solicit clients that have been referred to you by us.

Where do we go from here?

If you would like to become a contractor for NDIS referrals or if you would like more information, call us on 02 4365 2294 and ask to speak with Amy or Sarah, or you can email therapy@ccpc.com.au.

